

Steve Woloz & Assoc. Inc.

Consultants en Génie industriel et en Gestion
Consultants En Certification ISC
Certifiés par le Gouvernement



Industrial Engineering and Management Consultants
ISO Certification Consultants
Certified by the Government

www.swaassoc.com

TEL: (514) 944-8241

E-MAIL: s.woloz@swaassoc.com

Établi / Established 1974

S W A Success Story : CSST Fines Repealed

Feb 8, 2012

Steve Woloz Associates Inc (SWA) is pleased to announce a successful outcome for its client in having CSST fines (several thousand dollars) repealed. The case spanned a period of close to 18 months from 2010 to 2012.

1 Background

SWA was called in after the client had wrestled unsuccessfully for 9 months with CSST inspectors following a workplace accident on a robotic cutting machine. The client had reluctantly taken several steps to correct the hazards, but not to CSST satisfaction. Note CSST policy is ZERO TOLERANCE.

2 S W A Methodology

SWA correction strategy was to work closely with client by coaching them how to **Detect, Correct , Control and Prevent** hazards at this work area. As a team of two consultants, we took the following steps:

1. Communicated and Instilled in client-- attitude of Collaboration vs Confrontation
2. Trained client & his mechanical staff how to change equipment set up to eliminate or minimize risks in the hazardous zones
3. Communicated progressive Risk Assessment Reports to CSST Officers (4)
4. Communicated directly with the Director Regional of the CSST for Montreal

3 Final Outcome 9 Months After Commencing Project

Finally, on February 8, 2012 , approximately 9 months after commencing our mandate, our client received an official letter from the CSST Regional Director stating:

“ J'ai décidé de retirer les 3 constats d'infraction “

We know that this accomplishment would not have been possible without fully engaging and winning over the co operation of the client and the various CSST officers (4 on the file over 18 month period) . We are grateful for the **team effort** involved on the part of all. As summarized by the CSST Regional director himself when lifting the fines

« en espèrent que vous percevez ce geste comme un encouragement a poursuivre vos démarches de prévention. »

4 Bottom Line:

Working collaboratively is more effective than fighting